

## Terms and conditions

### *Reservation, booking and payment*

You can make a reservation by using our online booking system, by calling us or by sending an email. We will doublecheck to see if the room is available and send you a confirmation via email if it is. Your booking is final after you receive our confirmation. We accept payment by card, but not cheques. By making a reservation you accept our terms and conditions.

### *Cancellations*

It may seem we do not have a cancellation policy, because you are not required to pay a deposit, but we certainly do. We have a cancellation policy based on trust and reason.

Le Vert Buisson is not a hobby. We are not retired and earn a living with our business. If you make a reservation, we consider it a binding agreement: we will see to it that the room is ready when you arrive, and you arrive at the time and date we agreed. If it is impossible for you to come or to come at the time and date we agreed, we expect you to contact us. We will discuss the matter and we will find a solution that is acceptable to both sides.

### *Rental period*

In July and August we only take bookings of two nights or longer.

### *Included/not included*

- Included:  
rental of the room, breakfast for up to two people, bed linen and towels, electricity, wifi, taxes, cleaning
- Not included:  
lunch, dinner, beer or wine or soft drinks, a third and fourth guest in the larger rooms.

### *Your room*

The rooms in Le Vert Buisson are furnished to make you stay pleasant. They are spacious, there are high quality beds, and each has comfortable seating. In your room you will also find :

- an electric kettle
- a nespresso coffee machine
- a fridge
- a hairdryer

If you find anything missing or not functioning upon arrival, please let us know so that we can replace or fix it. If you accidentally cause any damage during your stay, we would also appreciate it if you told us.

### *Smoking*

Smoking is not allowed inside the house, in the kitchen or in the dining room. Outside you can smoke wherever you want, on the condition that it does not bother other guests, that you put the remains out properly in an ashtray.

### *Pets*

We love animals, but unfortunately you cannot bring your pet to our bed and breakfast.

### *Liability*

We will do everything we can to make your stay in Le Vert Buisson enjoyable. Should anything untoward happen to you during your stay, we will help as much as we can. Having said that: we do not accept liability for damage, theft or accidents on the premises of Le Vert Buisson.